



QUALITY

CONNECT

Enhancing Digital and Operational  
Excellence in Life Science Quality

*First Edition*

Milan

May 14<sup>th</sup>, 2024

Powered by



Supported by





## Marco Torciani

Partner and Quality & Regulatory Director at LifeBee

With a bachelor's degree in Computer Engineering, Robotics and Industrial Automation, he has over 20 years of experience in consulting and designing business and digital innovation for Quality, Regulatory, Pharmacovigilance in Life Science.

He works in LifeBee as Partner and Quality, Regulatory and Pharmacovigilance Director, with a wide experience of more than 100 projects and studies on local and international basis.

He is also acting as Commercial Director and he is managing the Service Desk Unit.

# INFORMAZIONI DI SERVIZIO



- ☐ Lunch (12:45, 90 min)
- ☐ Coffe Break (15.45, 30 min)
- ☐ Wi-Fi dedicata: USER: **Quality Connect** PASSWORD: **Lifebee24!**
- ☐ 1 QUIZ e 1 POLL nel corso della giornata – *SCAN QR CODE*
- ☐ Attestati di partecipazione all'uscita
- ☐ Gli atti del convegno saranno disponibili su richiesta, scrivendo a [eventi@lifebee.it](mailto:eventi@lifebee.it)
- ☐ Condivisione contenuti su LinkedIn con **#QualityConnect2024**



# About Us



# LifeBee VALUE and UNIQUENESS



LifeBee is a **Consulting Boutique** dedicated to **Life Sciences GxP regulated areas** able to jointly drive and operationalize the transformation towards:

- **Excellence**
- **Digital**
- **Compliance**

... usually approached within their own silos





# LifeBee OFFERING: Drivers, Domains, Service Lines



## DOMAINS

## SERVICE LINES

MANUFACTURING

QUALITY ASSURANCE

LABORATORY

SUPPLY CHAIN & SERIALIZATION

REGULATORY AFFAIRS

PHARMACOVIGILANCE

PROJECT & PORTFOLIO

CONSULTING

to **DRIVE** TRANSFORMATIONS - DIGITAL, OPTIMIZED, COMPLIANT, SUSTAINABLE - processes, innovation and organizations and their culture

DIGITAL CONSULTING

to **SUSTAIN** DIGITAL TRASFORMATIONS that are more than technologies, but also training, data, change and procedures

DIGITAL DELIVERY

to **EXECUTE** from the conception to the delivery of Digital Solutions leveraging key software market leaders

DIGITAL SERVICE DESK

to **SUPPORT** organizations and Digital Solutions during their full Life Cycle, from go-live to retirement

EXCELLENCE

DIGITAL

LifeBee  
DRIVERS

COMPLIANCE

# LifeBee by NUMBERS (FY 2023)



**20**  
YEARS

**78**  
PEOPLE

**90**  
LOCAL & INTERNATIONAL  
CUSTOMERS

**15**  
YEARS  
of average  
EXPERIENCE

**2**  
OFFICES

**+12M**  
TURNOVER

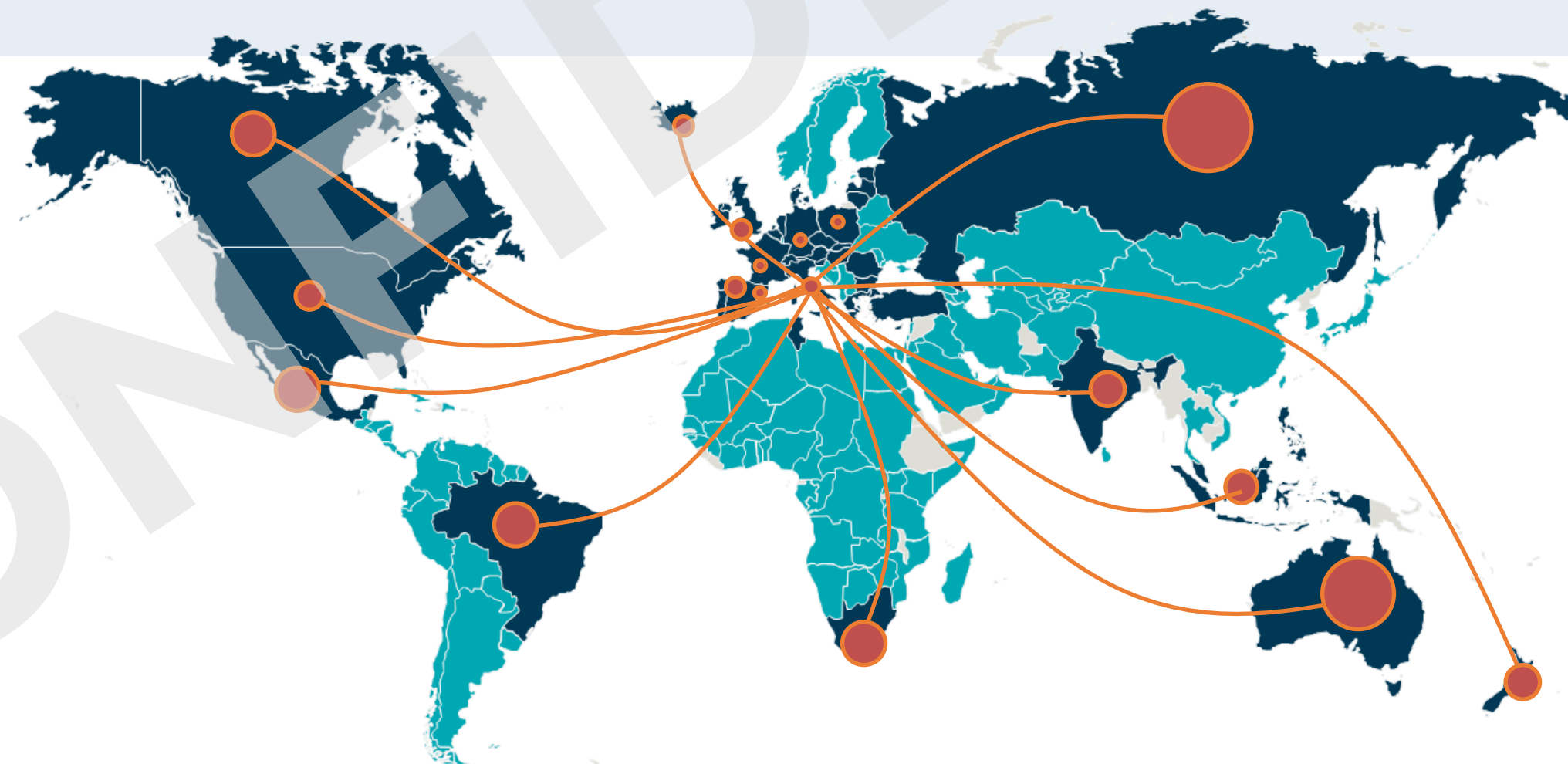
**+1000**  
PROJECTS

in Life Science  
by **PRINCIPALS+**

# LifeBee is thrilled to be part of ProductLife Group



*THRILLED TO BE PART OF THE PRODUCTLIFE GROUP FAMILY,  
WITH OUR **CONSULTING** AND **DIGITAL** EXPERTISE,  
TO ADD VALUE TO PLG PROPOSITION.*





# Our Quality and Consulting Team



**Marco Torciani**  
*Quality & Regulatory BU Director*



**Raffaella Vaiani**  
*Lab & Consulting BU Director*



**Francesco Di Landro**  
*Quality BU Manager*



**Isabella Mariani**  
*Consulting BU Manager*



**Beatrice Anderlini**  
*Principal Consultant*



**Alessandro Sancesario**  
*Principal Consultant*



**Giacomo L'Abbruzzi**  
*Senior Consultant*



**Mirka Broccato**  
*QP & GMP Compliance Executive Consultant*



**Simona Cremonesi**  
*Principal Consultant*



**Maria Luisa Lotito**  
*Principal Consultant*



**Ceyda Yamakoglu**  
*Consultant*



**Benedetta Ligabo'**  
*Senior Consultant*



**Micaela Malano**  
*Consultant*



**Giuliana Segreto**  
*Consultant*



**Chiara Noli\***  
*Consultant*



**Margherita Bizzotto**  
*Principal Consultant*



**Giulia Albertini**  
*Consultant*



**Dionisia D'Auria**  
*Senior Consultant*



**Roberta Frattini**  
*Executive Consultant*



# Il format Quality Connect



# Perché questo format?



Così come è stato per il “Lean Lab”, quest’anno alla sua 14a edizione, l’iniziativa nasce con l’obiettivo di creare un **gruppo di interesse** che si riunisce per **condividere idee ed esperienze tra Quality Assurance** e tutti i suoi interlocutori, che appartengono ad aziende locali e multinazionali.

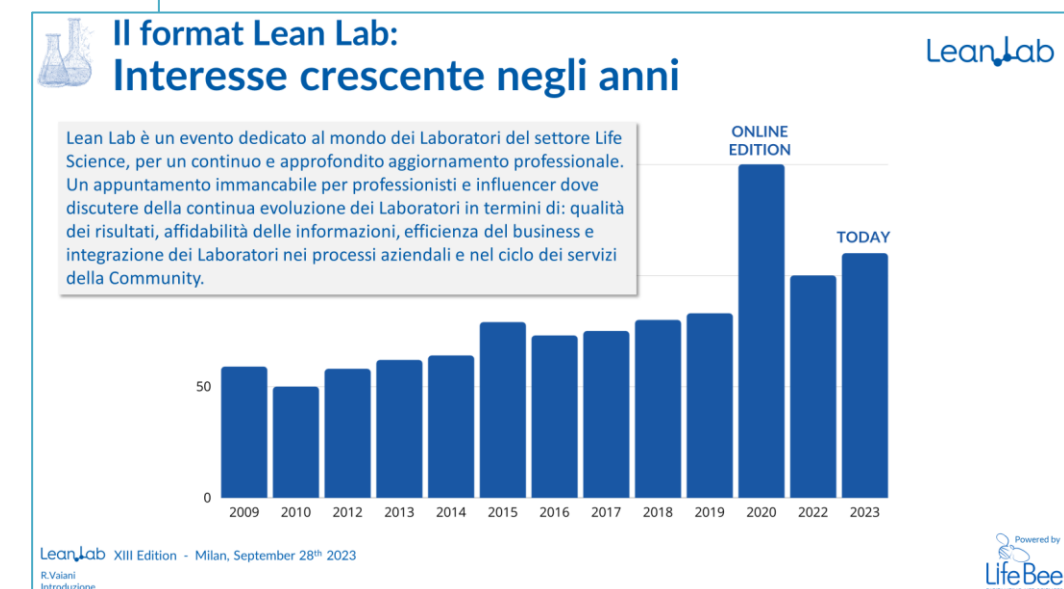
Una giornata di approfondimento e formazione, ma anche di condivisione di **esperienze pratiche, benefici e «lesson learned» da alcuni case study di trasformazione digitale nell’Assicurazione Qualità.**



### 13 edizioni di Lean Lab

Dal 2009 ad oggi...

- 13 edizioni
- 70 relatori italiani e internazionali
- 920 partecipanti
- 82 ore di formazione
- 41 case studies
- 11 Survey

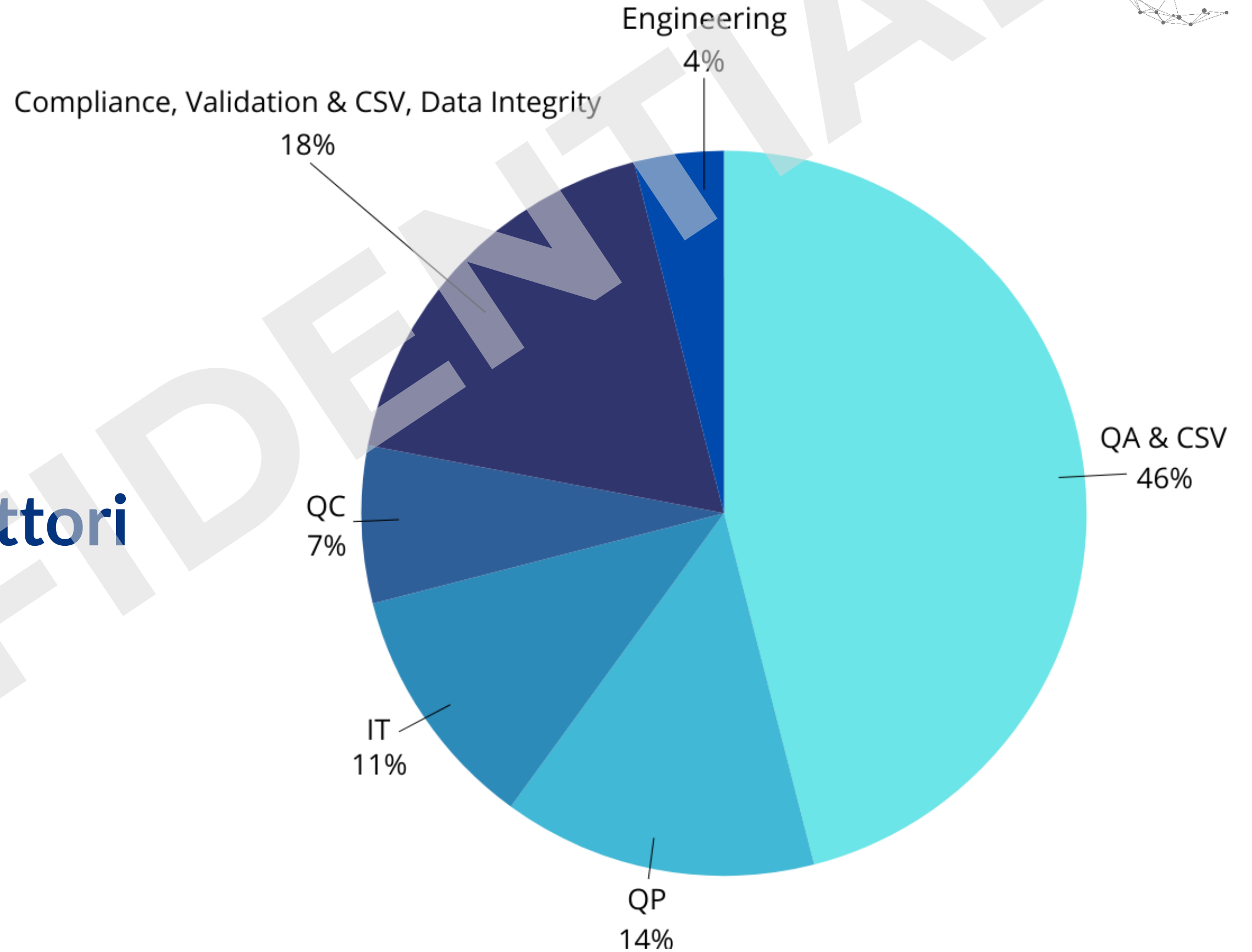




# I Partecipanti di oggi



- 65 persone
- Da 42 aziende
- 70% Manager/Direttori





# Di cosa parliamo oggi?

Quality Connect – First Edition





# AGENDA



## MATTINA

### 10:30 Welcome and Introduction

*Marco Torciani, Partner and Quality & Regulatory Director  
LifeBee*

### 10:45 Digital Transformation in Pharma Quality: where is the industry today?

*Teresa Minero, CEO LifeBee*

### 11:15 Metrics and KPI for quality Operational Excellence

*Enzo De Santis, Director Business Excellence and HPR,  
Abbot Laboratories EPD*

### 11:45 CPP-CQA Identification and prioritization: a starting point for continuous monitoring

*Luca Carlettin, Manufacturing Automation & GMP System  
Manager Italfarmaco*

*Riccardo Franceschi, Process & Cleaning Validation Officer  
Italfarmaco*

### 12:15 AI Application in Quality Management

*Vivianne J. Arencibia, Vice President, Global Quality  
Systems and Compliance Moderna*

## POMERIGGIO

### 14:15 Digital Transformation Roadmaps to achieve Operational Excellence and Compliance to Regulations

*Marco Torciani, Partner and Quality & Regulatory Director, LifeBee*

*Raffaella Vaiani, Partner and Labs & Consulting Director, LifeBee*

### 14:45 Cosmetics: Digital Maturity and journey in Quality

*Benedetta Suardi, Scientific Senior Director KIKO*

### 15:15 Digital Validation: Validation and Qualification process

*Francesca Merlini, CSV Manager Menarini*

### 15:45 BREAK

### 16:15 Driving Operational Excellence with Robust Contamination Control Strategies and Cleaning Validation in Pharmaceuticals

*Mirka Broccato, Executive Consultant, LifeBee*

*Benedetta Ligabò, Senior Consultant, LifeBee*

### 16:45 Round Table

### 17:15 Conclusioni